From: DPA EIS Helpdesk

Sent: Wednesday, February 06, 2002 12:56 PM

To: ALL DPA Statewide Staff

**Subject:** Important EBT Deposit Information BROADCAST TO ALL STAFF FROM THE EBT UNIT

The Tuesday night ATAP cash issuance (ATIH benefit available date 02/6/2002) did NOT post to approximately 650 Quest cards due to a technical problem in the EBT contractor's (eFunds) system. EFunds is giving top priority to getting the benefits posted today. Please advise cardholders to check their balance in a few hours.

Mary Riggen-Ver (907) 465-3066